

Amendment of Business Terms and Conditions as of 1 September 2021:

Our guests shall comply with the legislations, requirements and regulations of Austria. Our hotel operated by PG Tourismus Og establishes house rules and operating terms and conditions in accordance with the regulations regarding Covid infections.

During the winter season of 2021/2022, the services of the hotel may only be used by those guests who **hold a valid immunity card** and who can certify that they have received **two doses of any vaccine that is approved by the State of Austria**.

If a guest received a vaccine that is not approved by the State of Austria, it is sufficient to present a PCR test that is in accordance with the regulations. However, in such cases, a repeated test may also be required in line with the current regulations.

The hotel may **refuse** to provide services to those guests:

- who do not hold the aforementioned documents and who fail to certify the fulfillment of the above requirements even upon a notification
- who fail to comply with the regulations regarding COVID
- Who get infected by COVID or who have any symptoms that suggest such illness
- If it is obligatory to close the hotel as a result of regulations taking effect immediately

In the above cases, the advance payment shall not be refunded and the contracting party, guest shall pay the all accommodation costs.

Bookings may be carried out in accordance with the provisions of the business terms and conditions (available at www.waldschloessel.at)

If the government of Austria imposes an entry ban, such case shall be considered as force majeure and all fees that have already been paid shall be refunded.

Should the government of Hungary or of other countries take any measures, that shall not apply to the companies of Austria (in this case, to **PG Tourismus OG**), and the contract for services will be performed in accordance with the provisions of the business terms and conditions.

Pursuant to the current regulation, the service provider shall not be held liable for any damages resulting from COVID and the customer or the insurer having a contract with the customer shall assume all risks.

PG Tourismus OG
Management

St Georgen 01.09.2021

PG TOURISMUS OG

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